NATIONWIDE APPLIANCE REPAIRS ADDRESS: 13 DANDENONG ST, DANDENONG, 3175 TEL: 1300 652 100 EMAIL: ACCOUNTS@NWAR.COM.AU ABN: 93 088 484 664 WEB: WWW.NWAR.COM.AU

WHAT TO CHARGE THE CUSTOMER:

DOMESTIC UNIT:

FIRST VISIT:

MINIMUM CHARGE - \$198.00 inc GST

SERVICE CALL - \$198.00 inc GST

(THIS INCLUDES UP TO 30MIN LABOUR ON THE FIRST VISIT)

IF YOU GO OVER 30MIN:

CHARGE \$49.50 inc GST EVERY 15MIN

FIRST VISIT CHARGES OVERVIEW:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 30min	\$198.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$247.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$297.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$346.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$396.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$445.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$495.00	Plus Part – Nationwide To Quote Part Prices

SECOND VISIT:

WHEN YOU GO BACK SECOND VISIT:

CHARGE \$49.50 inc GST EVERY 15MIN (MIN 30MIN FOR ANY JOB)
PLUS PARTS (OFFICE WILL QUOTE PARTS)

SECOND VISIT CHARGES OVERVIEW:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 15min	\$49.50	Plus Part – Nationwide To Quote Part Prices
16min – 30min	\$99.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$148.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$198.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$247.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$297.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$346.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$396.00	Plus Part – Nationwide To Quote Part Prices

PARTS:

NATIONWIDE APPLAINCE REPAIRS PARTS TEAM WILL ADVISE THE COST OF PARTS TO CUSTOMER DIRECTLY VIA EMAIL OR OVER THE PHONE:

PREMIUM DOMESTIC UNIT:

FIRST VISIT:

MINIMUM CHARGE - \$242.00 inc GST

SERVICE CALL - \$242.00 inc GST

(THIS INCLUDES UP TO 30MIN LABOUR ON THE FIRST VISIT)

IF YOU GO OVER 30MIN:

CHARGE \$49.50 inc GST EVERY 15MIN

FIRST VISIT CHARGES OVERVIEW:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 30min	\$242.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$291.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$341.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$390.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$440.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$489.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$539.00	Plus Part – Nationwide To Quote Part Prices

SECOND VISIT:

WHEN YOU GO BACK SECOND VISIT:

CHARGE \$49.50 inc GST EVERY 15MIN (MIN 30MIN FOR ANY JOB)
PLUS PARTS (OFFICE WILL QUOTE PARTS)

SECOND VISIT CHARGES OVERVIEW:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 15min	\$49.50	Plus Part – Nationwide To Quote Part Prices
16min – 30min	\$99.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$148.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$198.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$247.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$297.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$346.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$396.00	Plus Part – Nationwide To Quote Part Prices

PARTS:

NATIONWIDE APPLAINCE REPAIRS PARTS TEAM WILL ADVISE THE COST OF PARTS TO CUSTOMER DIRECTLY VIA EMAIL OR OVER THE PHONE:

COMMERCIAL UNIT:

FIRST VISIT:

MINIMUM CHARGE - \$286 INC GST

SERVICE CALL - \$286.00 inc GST

(THIS INCLUDES UP TO 30MIN LABOUR ON THE FIRST VISIT)

IF YOU GO OVER 30MIN:

CHARGE \$49.50 inc GST EVERY 15MIN

FIRST VISIT CHARGES OVERVIEW:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 30min	\$286.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$335.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$385.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$434.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$484.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$533.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$583.00	Plus Part – Nationwide To Quote Part Prices
121min – 135min	\$632.50	Plus Part – Nationwide To Quote Part Prices
136min – 150min	\$682.00	Plus Part – Nationwide To Quote Part Prices

SECOND VISIT:

WHEN YOU GO BACK SECOND VISIT:

CHARGE \$49.50 inc GST EVERY 15MIN (MIN 30MIN FOR ANY JOB)

PLUS PARTS (OFFICE WILL QUOTE PARTS)

SECOND VISIT CHARGES OVERVIEW:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 15min	\$49.50	Plus Part – Nationwide To Quote Part Prices
16min – 30min	\$99.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$148.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$198.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$247.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$297.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$346.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$396.00	Plus Part – Nationwide To Quote Part Prices

PARTS:

NATIONWIDE APPLAINCE REPAIRS PARTS TEAM WILL ADVISE THE COST OF PARTS TO CUSTOMER DIRECTLY VIA EMAIL OR OVER THE PHONE:

SERVICE RECALL:

All our work we provide 3 months labour warranty + 12 months parts warranty.

0 TO 3 MONTHS OF ATTENDING THE JOB:

SAME FAULT:

\$0 NO CHARGE

IF NOT THE SAME FAULT AS THE FIRST VISIT ADDITIONAL LABOR IS CHARGED:

TIME	AMOUNT - \$ - INC GST	PART - \$ - INC GST
0min – 15min	\$49.50	Plus Part – Nationwide To Quote Part Prices
16min – 30min	\$99.00	Plus Part – Nationwide To Quote Part Prices
31min – 45min	\$148.50	Plus Part – Nationwide To Quote Part Prices
46min – 60min	\$198.00	Plus Part – Nationwide To Quote Part Prices
61min – 75min	\$247.50	Plus Part – Nationwide To Quote Part Prices
76min – 90min	\$297.00	Plus Part – Nationwide To Quote Part Prices
91min – 105min	\$346.50	Plus Part – Nationwide To Quote Part Prices
106min – 120min	\$396.00	Plus Part – Nationwide To Quote Part Prices

3+ MONTHS AFTER ATTENDING THE JOB:

Normal Labour Charges Apply:

- If domestic charge domestic rates.
- If premium domestic charge premium domestic rates.
- If commercial appliances charge commercial rates.